Chromebook Distribution Process

Parent FAQ

Why are students getting Chromebooks to take home and who owns it?
Students are receiving Chromebooks to enable them to continue with classwork and talk with teachers while schools are closed. Chromebooks should only be used for educational purposes. The District still owns the chromebook. Families are responsible for the care of the chromebooks.

Who gets a Chromebook?
One Chromebook is given per 5 children at a home (single address). Chromebooks will be distributed to the oldest student(s) in that household.

Who owns the Chromebook?
The District owns the Chromebook.

What is the cost to use the Chromebook?
There is **no cost** to use the Chromebook. However, if the Chromebook is damaged, the district will require the parent pay for the repair or replacement.

What happens if the Chromebook stops working, has problems or is damaged, lost, or stolen?
The parent can call (*The Break Fix Center at 542-3205)* to schedule an appointment to trade a broken Chromebook with the power cord for a replacement Chromebook. If you have additional questions that aren't answered here, please contact your school. Please understand there is only ONE opportunity to have a replacement Chromebook due to damage, loss or theft.

Will my child need access to the internet to use the Chromebook?
Yes. But the Chromebook can also work in offline mode without internet access.

Will what my student sees on the Chromebook be filtered?
Yes, the student's content will be filtered with the same program normally used at school. Students must also follow the District's Acceptable Use Policy in the Student Code of Conduct.
https://www.dps.k12.oh.us/content/documents/Student-Code-of-Conduct-2019-2020.pdf.

What happens if I do not have internet access at home?
The District will have buses with WiFi for families to access the internet. The time and site will be posted on our website and a paper listing the information will be at your child's school. Local libraries also offer WiFi access to homes near their location.

How do I login to the Chromebook?
Students will login to the Chromebooks in the same way as they do at school by entering their @daytonpublic.com username and password.

How do I get help with Home Access Center (HAC) to view my child's progress?
For HAC support, you can call 542-3300 and leave a message, or email HACsupport@daytonpublic.com. A staff member will contact you to assist.

What if my student does not know their username or password?
For DPS student login support during the school outage, please call (937) 542-3184. Before calling, be prepared to share the following information with the call agent:
- Student's first and last name
- Student ID Number
- Teacher Name
- Contact Phone Number

This call center will be available Monday through Friday between 7:30 am and 3:30 pm**.**

When should the Chromebook be returned to the school?
Chromebooks are due back the last week of school. The building principal will contact parents on when and where to return the Chromebook.

What happens in the Chromebook is not returned?
Families will be charged a fee for Chromebooks that are not returned. Unpaid bills will be added to the student's record. All fees must be paid in order to receive transcripts/diplomas.

Does my child have an email account?
Yes, the email address (xxxx@daytonpublic.com) will be used to log in to their Google account as well. Students will be able to email their teachers for assistance

What are the expectations around using the Chromebook at home? Is it just for school work or can my child use it for personal or entertainment reasons?
The device is intended to be used for educational and school related purposes only.

Who else can use the Chromebook?
The Chromebook can be used by any student in your home who attends Dayton Public Schools.

What software will be preloaded on the Chromebook?
The Chromebook is preloaded with 4 instructional programs, ALEKS, Red Bird, Mindplay and APEX.

Can I purchase or install software on the Chromebook?
No, students are not permitted to install or purchase software on the Chromebook.

How can parents help support the use of the Chromebook?
The most important support is making sure care is given to the device at all times, always charged, and used as directed by the district. **Everyday your student should spend 30 minutes on:**
- MindPlay Grades 3-10
- Red Bird Grades K-5
- ALEKS Grades 6-12

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